BAYS

VULKANO

User Guide

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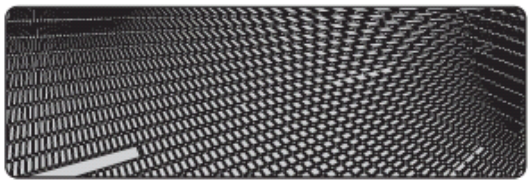
INTRODUCTION

Vulkano is a sleek and stylish consumer device that connects to your television STB (Set Top Box), and enables a complete television and Internet media experience on your Android™ , BlackBerry® devices, iPhone®, iPad®, PC, Mac® and big screen television. With simple and easy setup, Vulkano allows you to watch and control live TV from your mobile device via 3G or Wi-Fi. You can also schedule recording TV onto external storage and transfer files to watch at a time convenient to you. You are also able to enjoy YouTube on big TV screen.

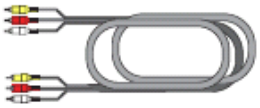
WHAT'S IN THE BOX



Vulkano Lava/Blast unit

Power adapter

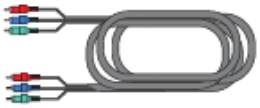
10/100/1000 Ethernet cable



2 Composite cables

HDMI cable

Remote control

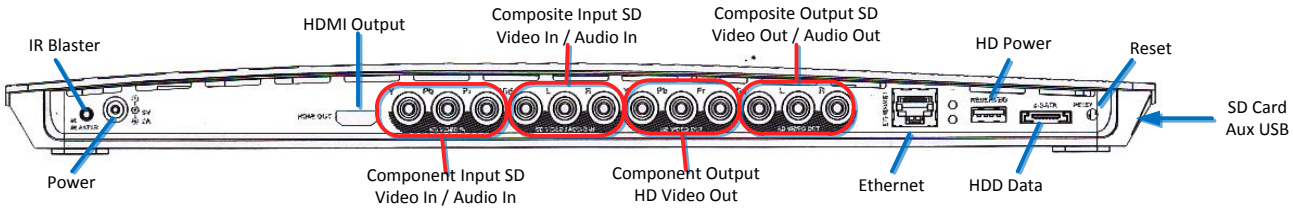


2 Component cables

IR blaster cable

REMOTE CONTROL

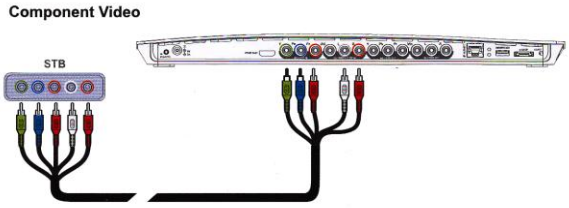
VULKANO UNIT

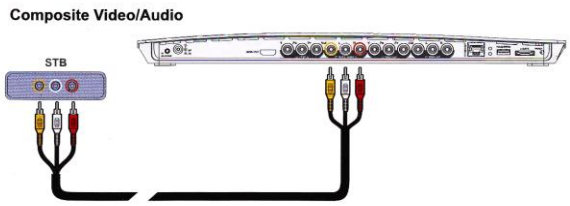


HOOK UP THE CABLES

CONNECT YOUR SET TOP BOX (STB) TO VULKANO

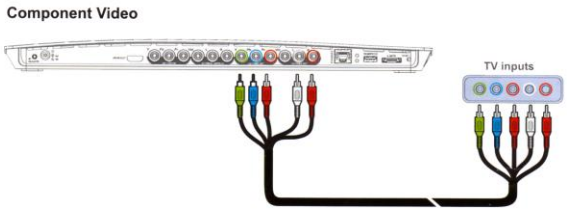
When connecting Vulkano to your STB (Satellite or Cable), you can either connect using Component or Composite video outputs located on the back of the STB. If your STB has both, use Component for better video quality. Connect the STB video and audio outputs to the video and audio inputs on the back of the Vulkano. Connect your Vulkano to your STB as shown in the diagrams.





CONNECT VULKANO TO YOUR TV

Connect the Component, Composite or HDMI output cables from the back of the Vulkano to the video inputs on your TV. If you use Component cables, you will also need to connect the Composite audio (white and red) cable from the Vulkano output to the TV audio input.
If you use Composite cables, you just need to connect Composite cables. If your TV supports HDMI input, you can use HDMI for better video quality. Connect your Vulkano to your TV as shown in diagrams.



STORAGE OPTIONS (SOLD SEPARATELY)

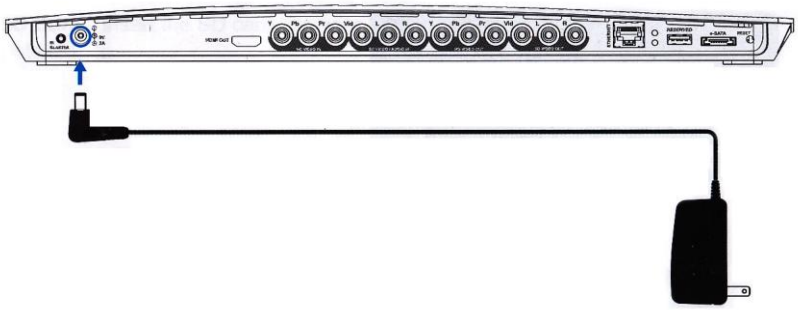
You have to connect Vulkano with either a SD memory card, USB disk or an external hard disk drive for Recording and Internet Application.

SD Card/USB disk – Insert the SD card / USB disk into your Vulkano as shown.

Hard Disk Drive – Connect your Vulkano to the Hard Disk as shown.

POWER

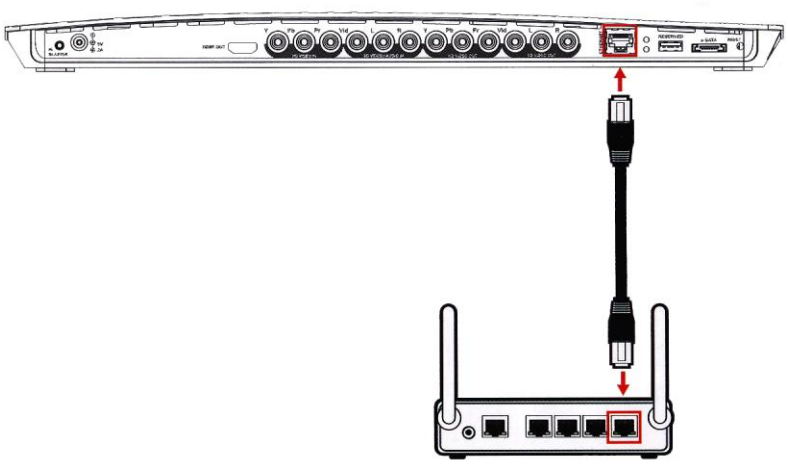
Connect the included power supply as shown.



HOME NETWORK CONNECTIONS

Vulkano can work on your home network, whether it is Wi-Fi or Ethernet.

- **If Using Wi-Fi –** You do not have to do anything, we'll take care of it for you
- **If Using Ethernet –** Connect your Vulkano to your router as shown

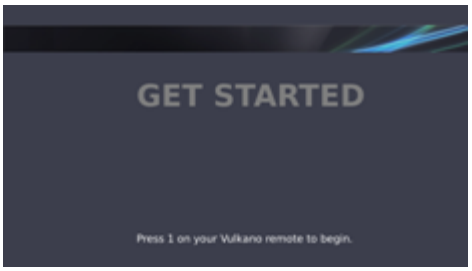


START THE SETUP

- Turn on your television
- Use your television remote control to select the HDMI, Component or Composite input from the television setup or settings menu. This connection should be consistent with the cable connection from Vulkano to the television input
- Plug the Vulkano power adapter into a wall plug
- Wait for an image to appear on your television screen (this takes about 45 seconds)
- Using the Vulkano remote control, follow the on-screen instructions to complete the setup
- For advanced setting, you can also download PC/Mac Player and Setup Wizard from the attached CD or www.myvulkano.com/players.html.
- Additional information and technical support are available at FAQ section, www.3bays.com and www.myvulkano.com/support.html

CONFIGURE YOUR VULKANO

After switching on your Vulkano, the TV screen will be switched between composite/component/HDMI channels, the **Get Started** screen will be displayed on your television after around 10 seconds.



If you have connected your Vulkano to your TV with the HDMI input:

- Press **1** on your Vulkano remote

Note: Make sure you do not press **OK.**

If you have connected your Vulkano to your TV with the Component input:

- Press **OK** on your Vulkano remote

Note: Make sure you do not press "**1**".

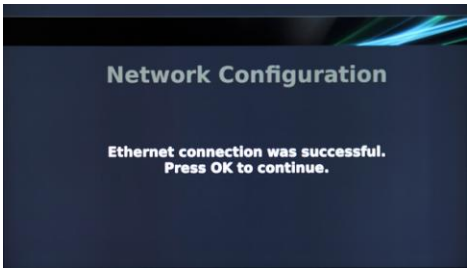
If you have connected your Vulkano to your TV with the Composite input:

- Press **2** on your Vulkano remote

ETHERNET (WIRED) HOME NETWORKS

If you connected your Vulkano to your router using Ethernet,

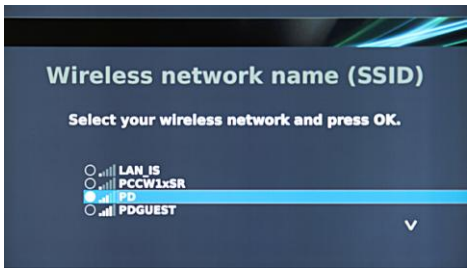
- Press **OK**



WIRELESS NETWORK

If you connect your Vulkano to your router via Wi-Fi:

1. Select your wireless network
2. Press **OK**



Use the Number buttons to enter your network password or router key.

1. Press **OK**

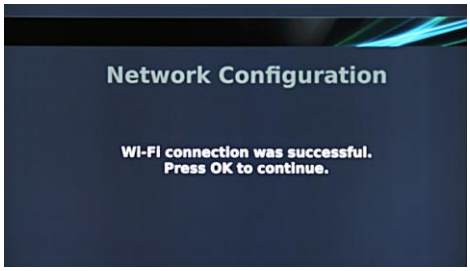
Note: You can use the Left Arrow button on your Vulkano remote to backspace if you make a mistake

Or Press 🔴 to show the on-screen keyboard. Use the Arrow buttons

1. Press **Done**
2. Press **OK**

A Network Configuration confirmation screen will be displayed.

- Press **OK**



VULKANO NAME

You will need to give your Vulkano a name and password. This name and password will allow you to access your Vulkano from your PC or mobile device.

Vulkano Name
Enter the name to use when connecting to your Vulkano from a PC or smartphone and press OK.
Show Keyboard
Mode: abc

Use the Number buttons on Vulkano remote:

1. Enter your Vulkano name.
2. Press **OK**

Note: You can use the Left Arrow button on your Vulkano remote to backspace if you make a mistake

Or Press 🔴 to show the on-screen keyboard. Use the Arrow buttons on Vulkano remote

3. Press **Done**
4. Press **OK**

VULKANO PASSWORD

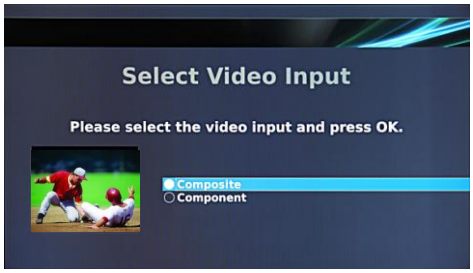
Use the Number buttons on your Vulkano remote:

1. Enter your password
2. Select **Done**
3. Press **OK**

Note: The Vulkano name and password are case sensitive. If you enter a name that has already been assigned to someone else, you will be asked to choose another name.

SELECT VIDEO INPUT

Using the Arrow buttons on your Vulkano remote:



1. Select the appropriate video input configuration that corresponds to how you connected Vulkano to your STB:
   - **Composite –** if you used Red/White/Yellow cables

   - **Component –** if you used Red/Green/Blue & Red/White cables

2. Press **OK**

The video will appear in the lower-left part of your TV screen when you have selected the right input.

TV GUIDE CONFIGURATION (This function is only supported in USA and Canada currently)

Please select:

1. **Configure Guide** or
2. **Skip Guide configuration** (select this if you are not located in USA or Canada)
3. Press **OK**

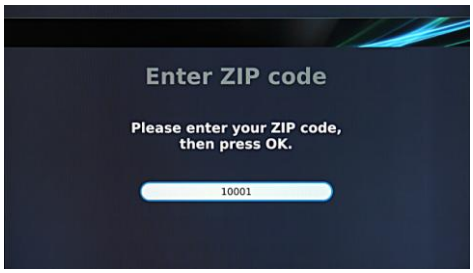
Guide Configuration
Guide (TV Program Listing) is supported in the United States. Skip this configuration if you are located elsewhere.
Configure Guide
Skip Guide configuration

ENTER ZIP CODE

Using the Number buttons on your Vulkano remote:

4. Enter your zip code
5. Press **OK**

Note: You can use the Left Arrow button on your Vulkano remote to backspace if you make a mistake.



SELECT TV SERVICE

Using the Arrow buttons on your Vulkano remote:

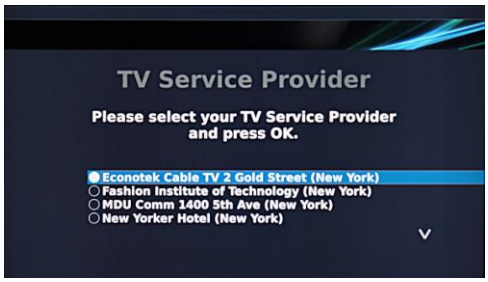
1. Select **Cable** or **Satellite**
2. Press **OK**

Note: If you select the **Cable** option, you may be asked to select in **DEVICE TYPE** Section: **Analog Device** (if you receive only standard definition television with no high-definition channels) or **Digital** (if you receive high definition channels) or **Cable-ready TV sets.**

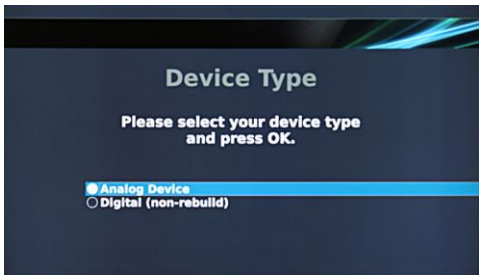
TV SERVICE PROVIDER

Using the Arrow buttons on your Vulkano remote:

1. Select your TV service provider from the list
2. Press **OK**


TV Service Provider
Please select your TV Service Provider and press OK.
Econotek Cable TV 2 Gold Street (New York)
Fashion Institute of Technology (New York)
MDU Comm 1400 5th Ave (New York)
New Yorker Hotel (New York)

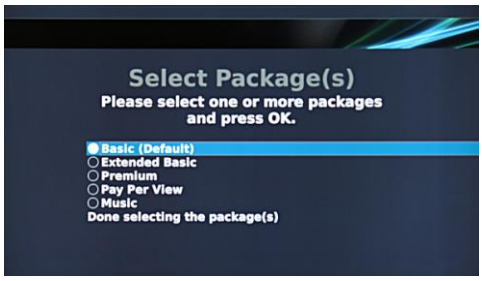
DEVICE TYPES



Using the Arrow buttons on your Vulkano remote:

1. Select your Device Type from the list
2. Press **OK**

SELECT PACKAGE (S)



Using the Arrow buttons on your Vulkano remote:

1. Select one or more package items
2. Press **OK** for each item you select
3. Select the **Done selecting the package(s)** option
4. Press **OK**

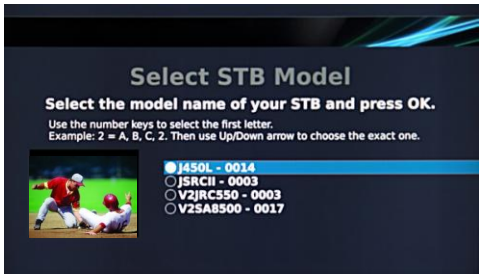
SELECT STB MODEL

Select STB Model
Vulkano needs to know your STB (Set Top Box) Manufacturer and Model in order to control it.
Select by device category
Select by manufacturer name
Use code learned with PC Setup Wizard

Using the Arrow buttons on your Vulkano remote,

1. Select one of the followings:
   - **Select by device category**
   - **Select by manufacturer name**
   - **Use code learned with PC Setup Wizard**
2. Press **OK**

Note: If you can't find your device model neither by device category nor by manufacturer, please choose **use code learned with PC setup**, you can later configure the remote command in PC/Mac setup wizard.

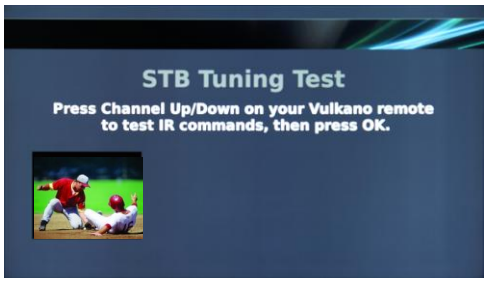

Select STB Model
Select the model name of your STB and press OK.
Use the number keys to select the first letter.
Example: 2 = A, B, C, 2. Then use Up/Down arrow to choose the exact one.
J450L - 0014
JSRCII - 0003
V2JRC550 - 0003
V2SA8500 - 0017

Using the Arrow buttons on your Vulkano remote:

1. Select the STB model
2. Press **OK**

Note: If your exact device model is not listed, choose a similar model number if possible. If the code does not work, you will have the opportunity to change it later in PC/Mac setup wizard.

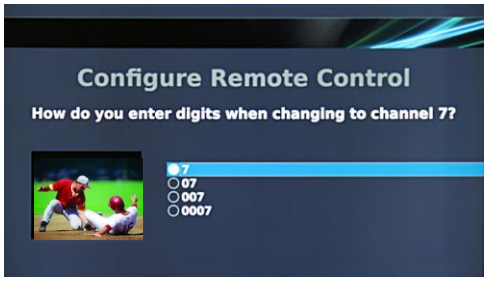
To test the remote commands:



1. Press the **CH+** and **CH-** buttons
2. Press **OK** Using the Arrow buttons on your Vulkano remote:

- Select **It worked** if the remote commands work
- Select **It didn't work** if the remote commands failed, and follow the instructions
- Select **Try again** to test the remote commands again
- Select **Continue anyway** to skip the test and try again later
- Press **OK**

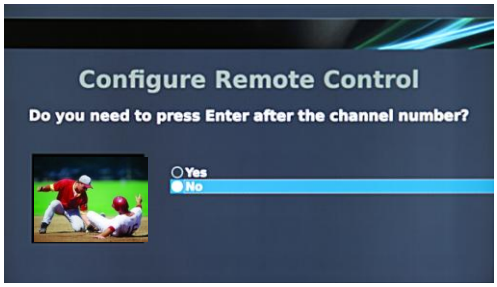
REMOTE CONTROL



Using the Arrow buttons on your Vulkano remote:

1. Select the format you use when entering single-digit channels to your STB
2. Press **OK**

Note: Some STB Cable and Satellite boxes require users to enter leading zeros in front of single-digit channels. For example: 7, 07, 007, 0007.

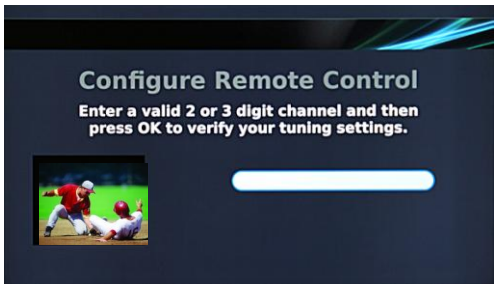


Using the Arrow buttons on your Vulkano remote:

1. Select **Yes** or **No** to specify if you need to press the **Enter** button when selecting a channel using the **Number** buttons to your STB
2. Press **OK**

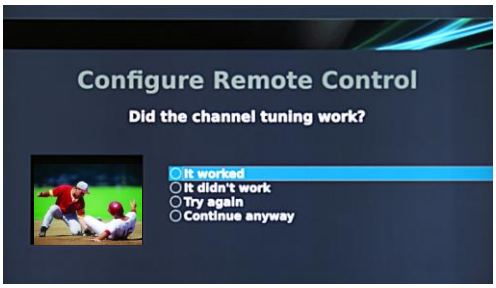
Using the Number buttons on your Vulkano remote:

1. Enter a valid two or three digit channel
2. Press **OK**



Using the Arrow buttons on your Vulkano remote:

- Select **It worked** if the remote commands work
- Select **It didn't work** if the remote commands failed, and follow the instructions
- Select **Try again** to test the remote commands again
- Select **Continue anyway** to skip the test and try again later
- Press **OK**



CONFIGURE TIME ZONE

Using the Arrow buttons on your Vulkano remote:

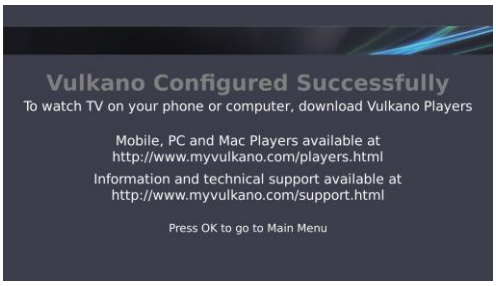
1. Select your time zone
2. Press **OK**

Configure Time Zone
Select the Time Zone and press OK.
(GMT-11:00) Midway Island, Samoa
(GMT-10:00) Alaska-Hawaii
(GMT-09:00) Yukon
(GMT-08:00) Pacific Time (US and Canada); Tijuana

VULKANO CONFIGURED SUCCESSFULLY

Congratulations! You have successfully set up your Vulkano!

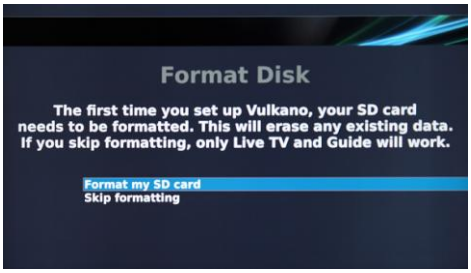
- Press **OK** to go to the Menu screen


Vulkano Configured Successfully
To watch TV on your phone or computer, download Vulkano Players
Mobile, PC and Mac Players available at
http://www.myvulkano.com/players.html
Information and technical support available at
http://www.myvulkano.com/support.html
Press OK to go to Main Menu

FORMAT DISK

If it is the first time you set up Vulkano, your storage device needs to be formatted for Recording and Internet Apps. This will erase any existing data.

- Press **Format my SD card** to proceed with formatting the storage device (e.g. SD Card)
- Press **Skip formatting** to skip it (only Watch TV and Guide will work)


Format Disk
The first time you set up Vulkano, your SD card needs to be formatted. This will erase any existing data. If you skip formatting, only Live TV and Guide will work.
Format my SD card
Skip formatting

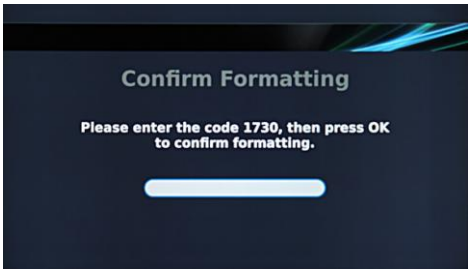
CONFIRM FORMATTING

Using the Number buttons on your Vulkano remote:

1. Enter the code number displayed on the screen
2. Press **OK**

Disk formatting may take up to ten minutes.

The Formatting Progress dialog box will be displayed.



DOWNLOAD THE CLIENTS

Mobile Players

Vulkano Mobile Players for various smartphones are available from

- iOS - Apple iTunes® App Store.
- BlackBerry – App World
- Android – Android Market

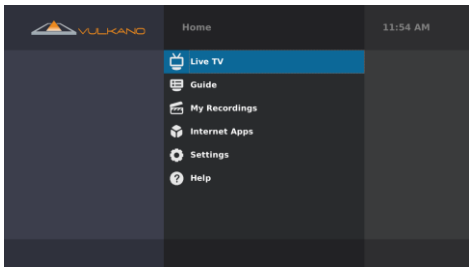
PC and Mac Players

A Vulkano PC Player is available for download at: http://www.myvulkano.com/players.html.

Troubleshooting

For additional information or technical assistance for your Vulkano product, please go to http://www.3bayslife.com or http://www.myvulkano.com/support.html.

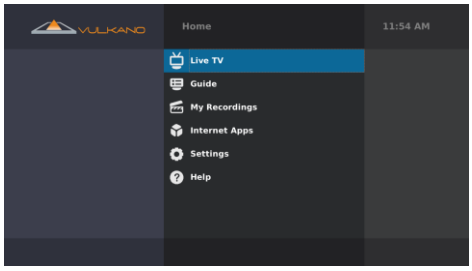
USING YOUR VULKANO FEATURES



This section covers the following:

- Live TV
- Guide
- My Recordings
- Internet Apps
- Settings
- Help

- Press **OK** to enter the features
- Press **Menu** to return to the main menu
- Press **Back** to return to the previous page



WATCH TV

To watch Live TV, you can:

- Use the Arrow buttons on your Vulkano remote to select the **Live TV** option from the Menu screen and press **OK**
  or
- Press **TV** on Vulkano remote

A television picture will be displayed on your screen. When viewing Live TV, you can perform any of the following functions:

- Press the up/down Arrows or **CH+** and **CH-** to select and view a specific channel
- Use the **Number** buttons to select and view a specific channel

Note: Some STB Cable and Satellite boxes require users to enter leading zeros in front of single-digit channels. For example: 7, 07, 007, 0007.

To record a program from Live TV:

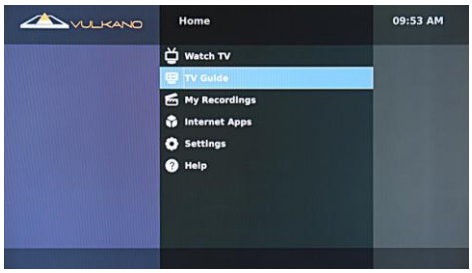
1. Press 🔴 to initiate a 30-minute recording of the program you are currently viewing
2. Press 🔴 again and select **Stop this recording** to cancel the recording
3. Press **Back** or **Stop** to return to the Menu

If you selected a Live TV channel from the Guide, the **Back** or **Stop** button will return you back to the Guide.

TV GUIDE (THIS FUNCTION IS ONLY SUPPORTED IN THE USA AND CANADA CURRENTLY)

To access the TV Guide, you can:

- Use the Arrow buttons on your Vulkano remote to select the TV **Guide** option from the Menu screen and press **OK**
  or
- Press TV **Guide**



When viewing the TV Guide, you can perform any of the following functions:

- Press 🔴 to schedule a recording
- Press 🔵 to add channels into favorite and search channels
- Press 🟡 to delete recording
- Press 🟢 to view information about a specific program
- Use the Arrow buttons on your Vulkano remote to select a specific program and press **OK**
- Press **Back** to return to the Menu

Schedule a recording

To schedule a recording from the Guide:

1. Use the Arrow buttons on your Vulkano remote to select the program you wish to schedule
2. Press ●

An information dialog box will be displayed.

From the Information dialog box, use Arrow Buttons to select one of the following options:

- Select **Modify Settings** to manually specify the start time, end time, profile format and quality of the recording
- Select **Record this show** to manually schedule a recording
- Select **Don't record** to cancel the scheduling option

Modify settings

In the Modify Settings dialog box, you can perform any of the following options:

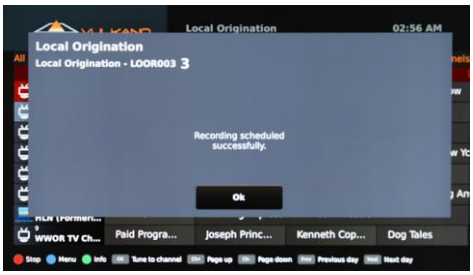
- Use the left and right Arrow buttons on your Vulkano remote to navigate to the **Start Time**, **End Time**, **Profile** and **Quality** setting options

Using the Arrow buttons on your Vulkano remote:

1. Select **Save** to make the Profile and Quality settings the default settings for future recordings scheduled from the Guide. This will return you to the previous screen
2. Select **Record this show** to manually schedule a recording
3. Select **Don't record** if you choose to cancel the scheduling option

Note: Profile options include the following: **PC/Mac/TV**, **iPhone**, **iPod touch**, **iPad**; **Droid**, **Milestone**, **Cliq, Devour, etc**. Quality options include the following: **Standard**; **High (Large Size)**.

Note: Setting Profile for corresponding client devices is required to ensure the recorded file is playable in the device.



If the amount of space required for a recording exceeds your available space, an information dialog box will be displayed.

- Press **OK**

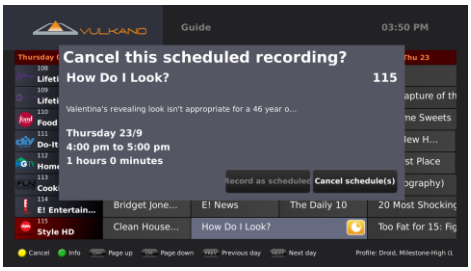
Note: If you wish to free up available space, you can delete existing or scheduled recordings from the storage. For additional information, please refer to the **My Recordings** section.

Recording a show from the Guide

When viewing the Guide, the **Red Circle Indicator** is displayed for recordings that are currently in progress.

The **Orange Clock Indicator** is displayed for scheduled recordings.

Canceling a recording



To cancel a recording in progress:

1. Use the Arrow buttons on your Vulkano remote to select the program
2. Press 🔴 to stop the recording and keep the part which has already been recorded, select **Stop this recording**
3. The Tick indictor is displayed for stopped recordings.

To delete the previous recordings:

- Press 🟡
- Confirmation dialogue will be shown.

Viewing program information

To view specific information about a program:

1. Use the Arrow buttons on your Vulkano remote to select the scheduled program
2. Press 🟢

Information will be displayed at the bottom of the screen.

Adding channels into favorite and search channels

To add channels into favorite:

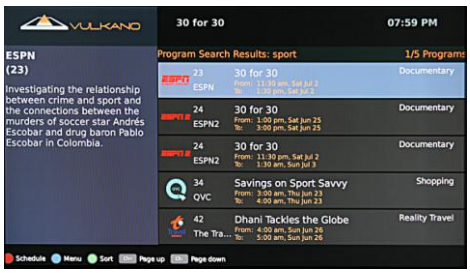
1. Use the Arrow buttons on your Vulkano remote to select the program
2. Press and use Arrow buttons to select **Add to favorites**

To view your favorite channels:

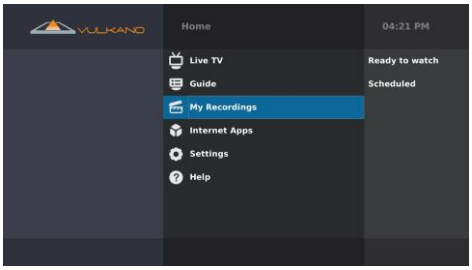
1. Press and use Arrow buttons to select **Favorites**

To search a channel:

1. Press and use Arrow buttons to select **Search**
2. Use the Arrow buttons and Number buttons to enter keywords


VULKANO
30 for 30
07:59 PM
ESPN
(23)
Investigating the relationship between crime and sport and the connections between the murders of soccer star Andrés Escobar and drug baron Pablo Escobar in Colombia.
Program Search Results: sport
30 for 30
Documentary
Savings on Sport Savvy
Shopping
Dhani Tackles the Globe
Reality Travel

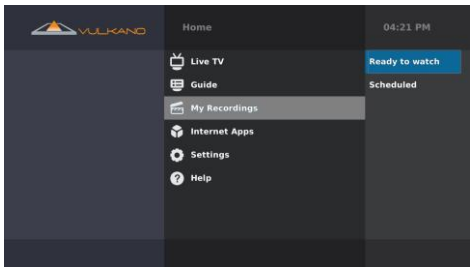
MY RECORDINGS



To access My Recordings, you can:

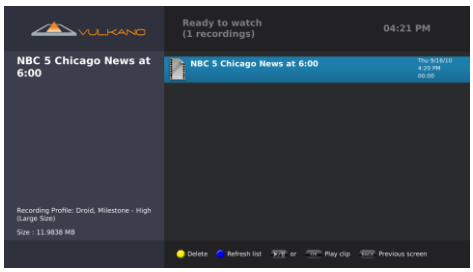
- Press **DVR** or use the Arrow buttons on your Vulkano remote to select the **My Recordings** option from the Menu screen and press **OK** or

Ready to watch



Using the Arrow buttons on your Vulkano remote:

1. Select **Ready to watch** to view recordings that have been completed
2. Press **OK**



The Ready to watch screen displays a list of programs that have already been recorded.
When viewing the Ready to watch screen, you can perform any of the following functions:

1. Use the Arrow buttons on your Vulkano remote to select a recorded program
2. Press **OK**

The name of the program, program description, record profile and file size will be displayed on the left side of the screen.

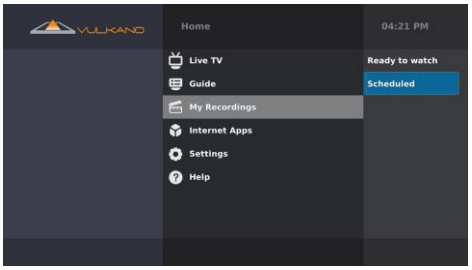
- Press 🟡 to delete the selected recording
- Press 🔵 to refresh the list
- Press **OK** to view the selected recording
- Press **Back** to return to the previous screen

Recorded programs can be viewed in your PC, Mac or Mobile device Ready to Transfer list, if they have been recorded in the correct format for that device.

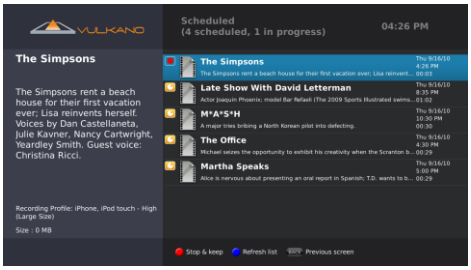
Scheduled

Using the Arrow buttons on your Vulkano remote:

1. Select Scheduled to view scheduled recordings and recordings in progress
2.
3. Press **OK**



The Scheduled screen displays a list of programs that are currently being recorded and are scheduled to be recorded.


VULKANO
Scheduled
(4 scheduled, 1 in progress)
04:26 PM
The Simpsons
The Simpsons rent a beach house for their first vacation ever; Lisa reinvents herself. Voices by Dan Castellaneta, Julie Kavner, Nancy Cartwright, Yeardley Smith. Guest voice: Christina Ricci.
The Simpsons
Late Show With David Letterman
M*A*S*H
The Office
Martha Speaks
Stop & keep
Refresh list
Previous screen

When viewing the Scheduled screen, you can:

1. Use the Arrow buttons on your Vulkano remote to select a recorded program
2. Press **OK**

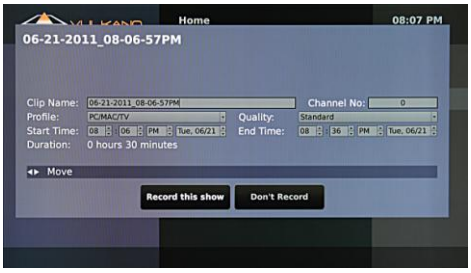
The name of the program, program description, record profile and file size will be displayed on the left side of the screen.

- Press 🔴 to stop a recording in progress and keep the part which has already been recorded
- Press 🟡 to delete a scheduled recording that is not in progress
- Press 🔵 to refresh the list
- Press **Back** to return to the previous screen

Schedule Now

To record the current channel:

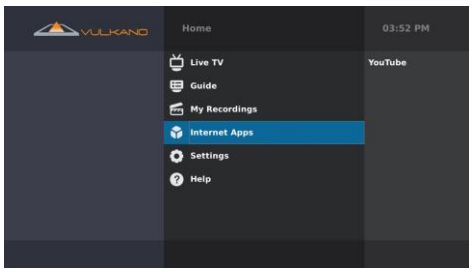
- Use the left and right Arrow buttons on your Vulkano remote to navigate to the **Start Time**, **End Time**, **Profile** and **Quality** setting options
- Select **Record this show** to manually schedule a recording
- Select **Don't record** if you choose to cancel the scheduling option



INTERNET APPS

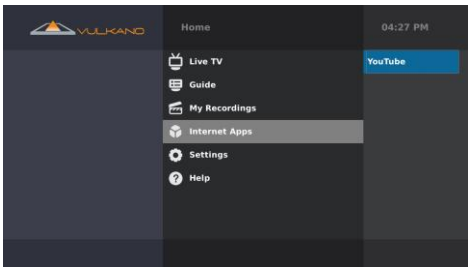
To access Internet Apps, you can:

- Press **Apps** or use the Arrow buttons on your Vulkano remote to select the **Internet Apps** option and press **OK**
  or



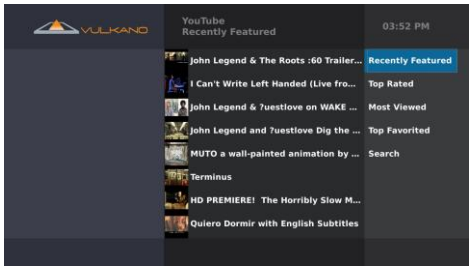
To access the Internet Apps > YouTube feature, you can:

- Use the Arrow buttons on your Vulkano remote to select **YouTube**
- Press **OK**



The Internet Apps > YouTube feature contains the following options that can be accessed using the Arrow buttons on your Vulkano remote:

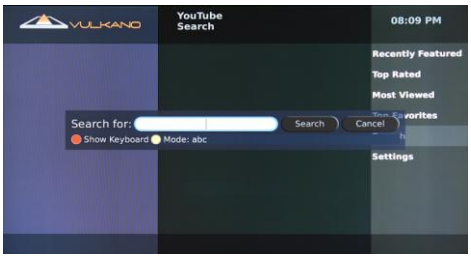
- Recently Featured
- Top Rated
- Most Viewed
- Top Favorited
- Search
- Settings



When viewing the Recently Featured, Top Rated, Most Viewed or Top Favorited options:

- Use the Arrow buttons on your Vulkano remote to select a YouTube video clip on the left
- Press **OK** to play back a YouTube video clip
- Press << to rewind to the beginning of the video clip
- Press >/II to pause and play the video clip
- Press >> to view the video clip in 3x speed
- Press **Back** to return to the previous screen

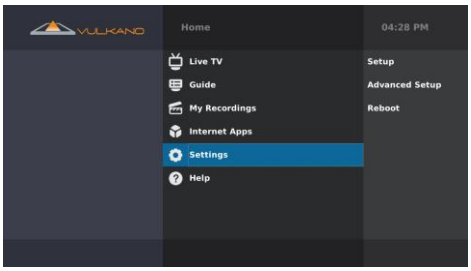
To search for a specific YouTube video clip:



1. Use the Number buttons on your Vulkano remote to select the Search option
2. Or Press 🔴 to show the on-screen keyboard. Use the Arrow buttons on Vulkano remote
3. Press **Done**
4. Press **OK**

YouTube videos that fit your search parameters will be displayed.

SETTINGS



To view and adjust your settings, you can:

1. Use the Arrow buttons on your Vulkano remote to select the Internet **Settings** option from the Menu screen
2. Press **OK**

The Settings menu contains the following options:

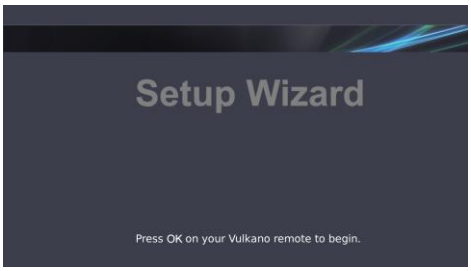
- Setup
- Advanced Setup
- Reboot

The **Setup** option allows you to configure the device Setup Wizard.
The **Advanced Setup** option allows you to choose specific settings to edit in the following categories:

- Network
- Video Input
- STB Model
- Video Output
- TV Guide
- Vulkano Name and Password
- Time Zone
- Remote Access
- Storage
- Firmware Update
- Language

The **Reboot** option allows you to restart your Vulkano.

SETUP



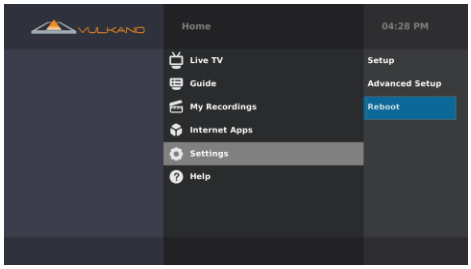
To go through the setup once again, you can:

1. Use the Arrow buttons on your Vulkano remote to select the **Setup** option
2. Press **OK**

Troubleshooting

For additional information or technical assistance for your Vulkano product, go to our technical Support Website at: http://www.3bayslife.com or http://www.myvulkano.com/support.html.

ADVANCED SETUP

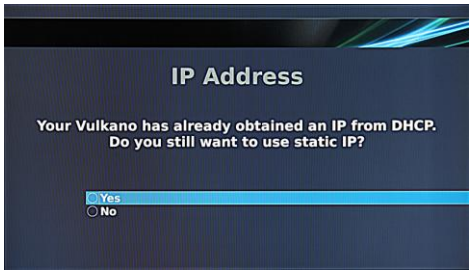


To access the Advanced Setup, you can:

1. Use the Arrow buttons on your Vulkano remote to select the **Advanced Setup** option
2. Press **OK**

NETWORK (IP ADDRESS)

Inside advanced setting for Network, you have the option to automatically or manually connect your Vulkano to your network.



Using the Arrow buttons on your Vulkano remote:

1. Select **Yes** to specify a static IP
2. Select **NO** if Vulkano has already automatically obtained an IP from DHCP
3. Press **OK**

LANGUAGE

You can change the language of the user interface.

Using the Arrow buttons on your Vulkano remote:

1. Select **English/ Simplified Chinese / Traditional Chinese**
2. Press **OK**

REBOOT

The **Reboot** option allows you to restart Vulkano.

To reboot your device:

1. Use the Arrow buttons on your Vulkano remote to select the **Reboot** option
2. Press **OK**

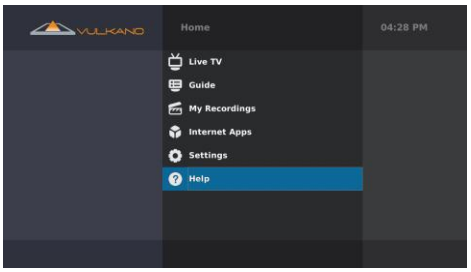
Vulkano will restart and return you to the Menu screen.

Note: It is recommended that you reboot your Vulkano after performing a Firmware Update.

HELP

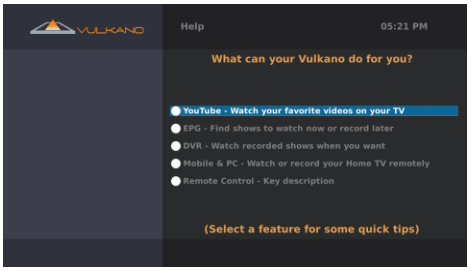
To access the Help screen:

1. Use the Arrow button on your Vulkano remote to select the **Help** option
2. Select **Vulkano TV Help**
3. Press **OK**



The Help screen provides tips and tricks for getting the most out of your Vulkano.

1. Use the Arrow buttons on your Vulkano remote to select a Help topic
2. Press **OK**


VULKANO
Help
05:21 PM
What can your Vulkano do for you?
YouTube - Watch your favorite videos on your TV
EPG - Find shows to watch now or record later
DVR - Watch recorded shows when you want
Mobile & PC - Watch or record your Home TV remotely
Remote Control - Key description
(Select a feature for some quick tips)

Topic tips and tricks will be displayed.

1. Press the Arrow buttons to navigate to the next or previous pages

Press **Back** to return to the Menu screen

To view the firmware version of your Vulkano

1. Select **About**
2. Press **OK**

FREQUENTLY ASKED QUESTIONS

Q: I HAVE FORGOTTEN MY VULKANO PASSWORD. IS THERE ANY WAY TO RETRIEVE IT?

A: You can retrieve the User Name and Password of your Vulkano from PlayerSettings.xml File of your Laptop.
You may follow these Steps:

For Windows XP
Go to C:\Documents and Settings\User Account\Local Settings\Application Data\Monsoon Multimedia\Vulkano\PlayerSettings.xml

For Vista & Win7
Go to C:\Users\<Your Account>\AppData\Local\Monsoon Multimedia\Vulkano\PlayerSettings.xml

Kindly Note: Local Settings and AppData are Hidden Folders. Kindly unhide them to get to the PlayerSettings.xml file.

Follow these Steps to unhide Folders in XP
http://www.howtogeek.com/howto/windows/display-hidden-folders-in-xp/

Follow these Steps to Unhide Folders in Vista & Win7
http://www.howtogeek.com/howto/windows-vista/show-hidden-files-and-folders-in-windows-vista/

Q: WHAT ARE THE DIFFERENT TYPES OF INPUT & OUTPUT PORTS ON VULKANO?

A: Audio/Video Inputs and output Ports on Vulkano are as follows:

- RCA Composite Video (In and Out)
- RCA Left and Right Audio (In and Out)
- Component Y-Pb-Pr (In and Out)
- HDMI Out

Q: HOW MANY STB/VIDEO SOURCE I CAN CONNECT?

A: One. Although there are two sets of video inputs(Component / Composite), only one set of audio input is supported.

Q: HOW CAN I CONNECT VULKANO TO TV ANTENNA?

A: You may firstly connect TV antenna to an external STB, or DVR, then connect the STB or DVR to Vulkano via Composite or Component port

Q: CAN THE VULKANO CONNECT WIRELESSLY TO THE WIRELESS NETWORK IN MY HOME OR MUST IT BE CONNECTED VIA ETHERNET CABLE?

A: Vulkano comes with an 802.11n Standard built in Wireless chipset which makes it wireless capable.

Q: REMOTE ACCESS IS FAILED DURING SETUP / WARNING MESSAGE ABOUT THE TCP PORT OF 49177 IS BLOCKED / I CAN'T VIEW THE TV IN MOBILE IN 3G

A: Vulkano uses TCP 49177 and TCP + UDP 56123 for Remote access. It usually can configure your router automatically if UPnP of your router is enabled. If not, or your router doesn't not support UPnP, manual port forwarding may be required.
You may refer to www.portforward.com for instruction.
i) Visit the website and select model of your router,
ii) Press ***Skip the advertisement*** on the top,
iii) Search for Monsoon vulkano and Click it for step by step instruction.

Q: WILL MY 802.11 G ROUTER WORK WITH A VULKANO?

A: Yes, it will work with 802.11g router. Vulkano supports 802.11b, g & n Wireless Standards.

Q: CAN I SET MY VULKANO UP USING A PC?

A: Vulkano can be configured using PC and Mac Setup Wizard. In addition to this you can use the Vulkano Remote Control for TV Setup Wizard to configure it on your TV.

Q: IS STATIC IP SETUP FOR VULKANO REQUIRED?

A: Since Vulkano renegotiates UPnP port forwarding rules whenever it gets an IP address, it should not need to have a static IP set if your router supports UPnP (and UPnP is enabled). However, there is no harm in having the IP set for static either – just the standard warnings about making sure that the static IP chosen is not in the DHCP allocation range set by the router or used by another device using static IP on the same LAN.
If Vulkano is being used on a router that does NOT support UPnP, and as a result port forwarding had to be set manually using the router's web interface, then static IP assignment for Vulkano is recommended. Some routers feature a way to assign the same IP address to a device repeatedly, which can be used instead of setting static IP on the Vulkano.

This can be called (depending on the router):

- DHCP reservation
- Static DHCP
- Reserved IP address

And requires you to enter both the IP address you wish to use and the MAC address of the device in question (Vulkano). See your router's documentation for more information on this feature.

Q: I CAN'T FIND MY STB FROM THE IR REMOTE LIST, WHAT SHOULD I DO?

A: Vulkano has already covered the most common STBs in HK.

EI8ht, HKBN, Now TV HK, PixelMagic TV

Settings -> Advanced Setup ->STB model -> Select by device category -> Satellie

i-Cable

Settings -> Advanced Setup ->STB model -> Select by device category -> Cable

If you cant find from the list, you may also use the PC software (PC Setup Wizard) to learn your device. Follow the setup process and learn your device key by key.

Q: HOW CAN I SET THE EPG FOR MY STB?

A: EPG is supported in USA and Canada only in the latest version.

Q: IF I AM ACCESSING THE VULKANO, CAN ANOTHER CHANNEL BE WATCHED AT THE SAME TIME BY SOMEONE AT HOME OR DO WE HAVE TO WATCH THE SAME THING?

A: It is possible to watch two separate channels one on TV and another on multiple PCs in Local Mode or One Client in remote Mode, provided that you have a digital cable Box/Set Top Box with TWO tuners. In this case you have to connect the output from one tuner to Vulkano and another tuner output to TV. Vulkano can control the first tuner through IR Blaster to select the channel to be watched through Vulkano and the second tuner can be controlled by the TV remote control to select channel to be watched on the TV.

Q: HOW CAN I RESET MY VULKANO TO FACTORY DEFAULTS?

In order to Reset Vulkano kindly follow these steps.

- Press and Hold the Reset Button on the back panel of Vulkano for 10 Seconds or until the LED on the Top Panel of Vulkano Turns RED.

- Release the button and let Vulkano boot. It will take around a minute. (During the reboot process Status of LED will be RED, Blinking Green then Off, Until it gets an IP Address, Once it will get an IP Address the LED will turn Green).

- Now Vulkano is in Factory Reset Mode and you can Reconfigure it for Local and Remote viewing.

**Specifications are subject to change without notice

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